



Los Angeles
Department of
Water and Power

Open Enrollment 2026

Welcome

- Why Delta Dental?
- We're here for you
- Your plan and benefits
- The Delta Dental difference
- Oral health and wellness



 **DELTA DENTAL**[®]



Why Delta Dental?



Why Delta Dental?

More savings

We save members billions of dollars each year. Because Delta Dental dentists agree to set fees, you'll pay less out-of-pocket when you visit dentists in the Delta Dental PPO and Premier networks.

More dentists

Four out of five dentists nationwide are contracted Delta Dental dentists, so it's likely that your current dentist is a Delta Dental dentist.

More satisfaction

Members rate Delta Dental **more favorably on reputation, value, quality of care and customer service.** Most of our enrollees stay with us year after year.

A legacy of trusted care

Why 85 million enrollees choose us



95%

of enrollees report that they are satisfied with Delta Dental

99%

of enrollees stay with Delta Dental



We're here
for you





Contact Customer Service

Get help by phone or online

Call us toll-free at **888-335-8227**.

Our automated phone system is available 24/7, or you can speak to a Customer Service representative Monday through Friday, 8 am to 8 pm PST (PPO)

Ask online: Go to **deltadentalins.com** > **Contact Us**. Then follow the prompts or fill out the Customer Service Form.



¿Habla español?

Los servicios que Delta Dental proporciona en español incluyen:

- Ayuda para inscribirse
- Información y vídeos sobre la salud dental
- Detalles de los beneficios
- Representantes de servicio al cliente
- Servicio de asistencia en su idioma
- Sitio web en **es.deltadentalins.com**





 **DELTA DENTAL®**

Learn about
your plan

We've got you covered

Delta Dental PPO



- Visit a PPO dentist to save the most.
- You won't be charged more than your expected share of the bill.
- You can visit any licensed dentist, but you may pay additional fees at non-PPO dentists.

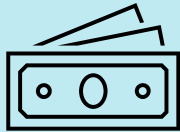
Your Benefits

	PPO Dentists	Non-PPO Dentists
Deductible	\$10 Individual/\$30 Family (waived for D&P services)	\$25 Individual/\$75 Family (waived for D&P services)
Annual Maximum	\$2,000	\$2,000
Diagnostic & Preventive Services	100%	100%
Basic Services	80%	80%
Major Services	60%	60%
Orthodontics (covered for dependent children)	50%	50%
Orthodontic Lifetime Maximum	\$1,200	\$1,200

Pre-treatment estimate

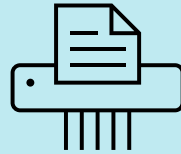
It's easy to plan for dental expenses

1



Ask your dentist for an estimate.

2



Dentist sends details to Delta Dental.

3



You and your dentist receive a cost estimate.

Emergency coverage

- Visit any licensed dentist worldwide and receive benefits.
- Submit a claim for reimbursement.



Transitioning your care

How to continue dental care under your PPO plan



How is payment determined?

- **Root canals:** If you started treatment before your plan's effective date, your previous plan is responsible for any later treatment.
- **Crowns:** If the crown is placed on or after the effective date, it's covered by Delta Dental.
- **Orthodontics:** Your previous carrier will pay for treatment before your effective date, and Delta Dental will cover treatment starting after that date.



The Delta Dental
Difference®

Delta Dental network advantage



Delta Dental PPO



Delta Dental Premier®



Non-Delta Dental

Find a network dentist

- Go to **deltadentalins.com**.
- Click on the **Find a dentist** tab.
- Search by dentist name, office name, address, city or ZIP code.
- Select **Delta Dental PPO** as your network.
- Click **Search**.
- **Narrow your search** by location, specialty, network and language.
- Your search results will include a dentist's Yelp rating, address and phone number.



Dentist directory ratings

Delta Dental's directory features DentaQual® and Yelp

When choosing a dentist, get the advice you need from sources you trust.

Delta Dental is the only dental carrier that offers two independent third-party platforms for online dentist reviews and quality ratings:

- **DentaQual®** offers you objective, easy-to-understand quality-of-care information.
- **Yelp** offers you feedback about dentists from patients just like you.

DentaQual® Scorecard
powered by P&R Dental Strategies

TROY LEONARD GIBBONS
General Dentist
126541381

Overall Score 4.0 out of 5 stars rating

DentaQual Assessment Categories

- Commitment to Best Practices** 4.5 out of 5 stars rating
- Treatment Outcomes** 4.5 out of 5 stars rating
- Treatment Recommendations** 4.5 out of 5 stars rating
- Patient Retention** 4.5 out of 5 stars rating
- Cost-effectiveness** 4.5 out of 5 stars rating

More about DentaQual

- DentaQual calculates the quality score by using DentaQual, a fee-for-service claims database containing information provided from more than 65 dental plans.
- DentaQual reviews over 3.8 billion dental procedures (and growing) plus 200,000 dentists representing every state in the U.S.
- The information is available in a regular monthly.
- P&R Dental Strategies does not endorse or recommend individual dentists.
- Quality scores are not intended to be a guarantee of any dentist's quality or a substitute for professional advice.
- Not all of the reviews per any DentaQual information is subject to the Terms of Use.

P&R DENTAL STRATEGIES
Insurtech & Data Solutions

DELTA DENTAL Find a Dentist

Due to the current COVID-19 crisis, provider office hours and availability may be impacted. Please contact the dental office directly for current availability.

Search (Optional) Location

You found 4833 general dentists in the Delta Dental PPO, Delta Dental Premier, DeltaCare USA, DeltaCare USA Medicare, DeltaCare USA Connect, DeltaCare USA Individual networks within 60 miles of 900 Fallon Street, Oakland, CA.

Nguyen Dang General Dentist
4.0 out of 5 stars rating

0.3 mi Get directions
Delta Dental Premier
270 E 12th St
Oakland, CA 94608-2232
(510) 834-3000

Network About this network
Delta Dental Premier
Accepting New Patients

General Dentist

Networks [About these networks](#)
Delta Dental PPO, Delta Dental Premier
✓ Accepting New Patients

Dentist Info

Dentist speaks
Vietnamese

Education

Gender
Female

Licensing
Provider NPI:
License:



Member perks



Member perks

Extra features, exceptional outcomes



Virtual dentistry

Remote consultations with a dentist

Hearing aids and LASIK

Discounts through Amplifon and QualSight

LifePerks

Discounts on oral health products, services, memberships and more

Wellness resources

Online articles, recipes, videos and more



Members can learn more at
www1.deltadentalins.com/memberperks



Web and mobile
resources

Check out the website

deltadentalins.com

- Search for a network dentist in your area.
- Get answers to common questions about your dental plan.
- Sign up for your online account.
- Read wellness articles on the Healthy Living Hub.



Sign up for an online account

Check your benefits information online



- Check your plan details: eligibility, covered services and level of benefits.
- Look up claim statements for recent dental visits.
- Go paperless to access your plan documents online.
- View, email or print your ID card.
- Estimate the cost of your next procedure.
- Submit questions to Customer Service.

Log in to your account at deltadentalins.com.

Print an ID card at home

Check in without a dental plan ID card

1



Go to
deltadentalins.com and
log in to Online Services

2



Select Get ID card

3



Click on Print ID card

Go paperless

View your documents online: claims, pre-treatment estimates and plan details



Convenience.





Get an email alert every time a new document is available.

Efficiency.


No need to wait for snail mail.

Save paper.

Reduce your ecological footprint.



Log in to your account at deltadentalins.com.



Go mobile

Download the app to have all the information you need at your fingertips



What can you do with the app?

Find a dentist

Add ID card to wallet

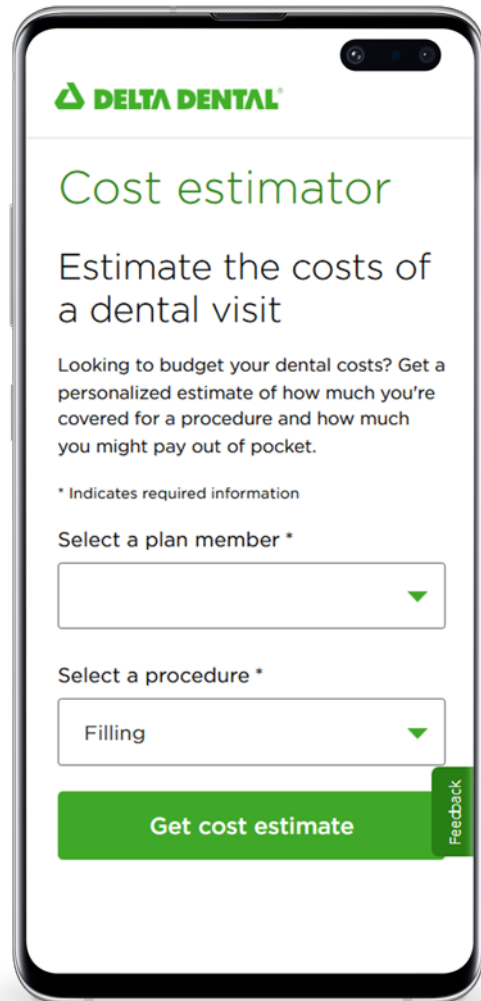
Coverage details

Cost Estimator

To find the app, visit the App Store or Google Play and search for “Delta Dental.” Then download the **Delta Dental** app by Delta Dental Plans Association.

Cost Estimator

Budget for dental expenses with personalized estimates



The image shows a smartphone displaying the Delta Dental Cost Estimator app. The app interface includes the Delta Dental logo at the top, followed by the title 'Cost estimator'. Below the title is a sub-header 'Estimate the costs of a dental visit' and a descriptive paragraph: 'Looking to budget your dental costs? Get a personalized estimate of how much you're covered for a procedure and how much you might pay out of pocket.' There is a note '* Indicates required information'. The form has two dropdown menus: 'Select a plan member *' and 'Select a procedure *'. The 'Select a procedure *' dropdown is currently set to 'Filling'. At the bottom of the form is a green button labeled 'Get cost estimate' and a small 'Feedback' link.

Personalized. Estimates are based on your PPO benefits, including maximums and deductibles.

Insightful. Compare the cost of the same procedure at different dentists.

Economical. See how choosing an in-network dentist can help you save.

Oral health and wellness



Oral health and wellness

Increase your dental knowledge

The screenshot shows the Delta Dental website's wellness library. At the top, there is a navigation bar with links for 'Shop for insurance', 'Find a dentist', 'Careers', 'Contact us', 'Log in', and 'Español'. Below this is a secondary navigation bar with categories: 'Wellness library', 'Kids & teens', 'Nutrition', 'Healthy aging', 'Menopause', 'Preventive care', 'Conditions & treatments', and 'Healthy habits'. The main content area features a large hero image of two women smiling with a baby, accompanied by the headline 'A healthier mouth can lead to a healthier you' and a sub-headline 'Get all the oral health tips you need to keep your teeth and body healthy.' Below the hero image are four featured article cards: 'Wellness library' (with a 'Read all the articles' link), 'Kids and teens', 'Healthy aging', and 'Nutrition'. At the bottom, there is a 'Spotlight on menopause' section with a sub-headline 'Women's bodies change through menopause, and their oral health can experience some shifts, too. Yet, a shocking 84% of women aged 50+ don't know how menopause affects their oral health. By understanding the link between menopause and oral health, you can keep your smile healthy and bright.' and a 'Learn about menopause' button.

- 100+ articles on everything from acid reflux to x-rays
- Tooth-friendly recipes and nutrition tips
- Quizzes to assess your dental risks
- Short videos
- Healthy aging
- Education for kids and teens



Thank you!

We're pleased to take your questions.